



Installation Instructions

HOW TO: Update 6-in-1 Standalone Edition for Windows 10/11

The following offers step-by-step instructions for updating 6-in-1 Standalone Edition on Windows 10/11.

NOTES:

- This is for Standalone installations only. Multi-user / server client instructions are available [here](#).
- You may need local **Administrative privileges** in order to complete this process; see details below.
- You should **close all programs** and save your work prior to proceeding.
- In some cases, especially with older machines and operating systems, **you may be forced to restart** your computer without warning.

Steps / Table of Contents

1) INTRO Part 1: Overview	2
2) INTRO Part 2: NEW in 2025 – Two parts to an update	3
3) INTRO Part 3: System Requirements	5
4) Updating if you already have Lackner Connect	5
5) Download the latest installation package	5
6) PREP: Make note of your Customer ID	6
7) Run the installer “as administrator”	6
8) Step through the installation wizard	7
9) Launch FileMaker and Lackner Connect	11
10) Launch FileMaker and Lackner Connect to initialize the 6-in-1 update sequence	15



1) INTRO Part 1: Overview

Every year we release updates to 6-in-1 to support the latest tax forms, changes in tax law, and product enhancements. This article includes step-by-step instructions to install these updates for Standalone users of our product on Windows 10 or 11. Screen shots for these instructions are based on Windows 10 but can be easily adapted for users running Windows 11.

6-in-1 Standalone consists of three primary components:

1. FileMaker Pro 20 (2023): This is the “engine” on which 6-in-1 runs and includes some plug-ins and other support files that we add to help 6-in-1 operate. Mac users: FileMaker Pro 21.
2. Lackner Connect: New for most users in 2025, this is a utility that manages your 6-in-1 database files (below). Most importantly to you, it introduces an auto-update mechanism to make keeping your 6-in-1 up to date easier than ever.
3. 6-in-1 Database Files: These files hold your client data as well as all of 6-in-1’s tax, accounting, and forms logic. They are the main component that needs to be updated annually, and sometimes several times within the course of a year.

This document assumes that you have already installed 6-in-1 on FileMaker 19 or later and are simply looking to update.



2) INTRO Part 2: NEW in 2025 – Two parts to an update

There are now two aspects to a 6-in-1 update:

1. **FileMaker engine:** [Lackner Downloads](#) This updates you to FileMaker Pro 20 and includes the new Lackner Connect installation utility.

Password: `showtime`

2. **6-in-1 Updates:** With the above baseline of FileMaker Pro 20 and Lackner Connect in place, simply launch 6-in-1. Lackner Connect will guide you to click a few buttons to perform the update to 2025-050.

This document provides a step-by-step walk-thru for either scenario:

1. **With Lackner Connect:** This is short and sweet; you'll be able to skip to the last step of this document, Step 9.
2. **For older installations:** Most of our current users will need the broader example which steps through updating from an older version of 6-in-1 running on FileMaker 19.5.4 to 6-in-1 v2025-050 (February 6, 2025) running on FileMaker 20.3.2. Please note that screen shots with version numbers may vary.

Frequently Asked Questions:

Q: What is Lackner Connect?

A: *Lackner Connect is a new utility that helps manage your Lackner Software installations for both our 6-in-1 and InheriTax products and facilitates automatic updates.*

Installation Instructions

6-in-1 Estate Administration Software

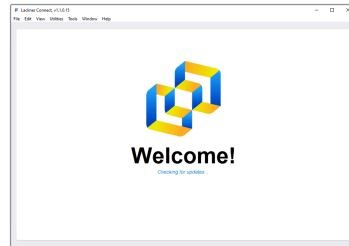
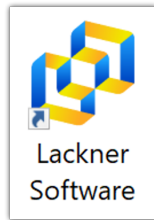
FileMaker Platform – Windows 10/11 – **Standalone**

Version: 20.3.2.201 | 2025-050 | Launcher v2.2.0.1

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Q: How can I tell if I have Lackner Connect?

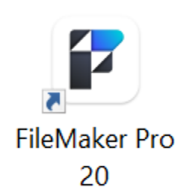
A: You can tell you have Lackner Connect installed if... Your Windows installation has a desktop icon that looks like the icon displayed on the left below, and/or... when you launch 6-in-1, you see a window that looks like the screen shot on the right:



This new installation method using Lackner Connect is designed for customers to engage in as much “self-help” as possible without the need to coordinate technical support (with us or your IT personnel). Directions for how this works are short and sweet and can be found in Step 9 at the end of this document. If you don’t yet have Lackner Connect installed, continue reading from here for documentation that will walk you through that process.

Q: How can I tell if I have the older installation/version?

A: You can tell if you have an older installation if you don’t see the examples of Lackner Connect above, and your desktop icons look like any of these:



3) INTRO Part 3: System Requirements

If you have successfully installed FileMaker 19 (or later) with 6-in-1 Standalone on this machine, then we can assume that your machine will be adequate and will be unlikely to have any issues installing the update. If you need more information about the technical specifications of FileMaker 20 (2023) along with the details system requirements, please refer to Claris' documentation here:

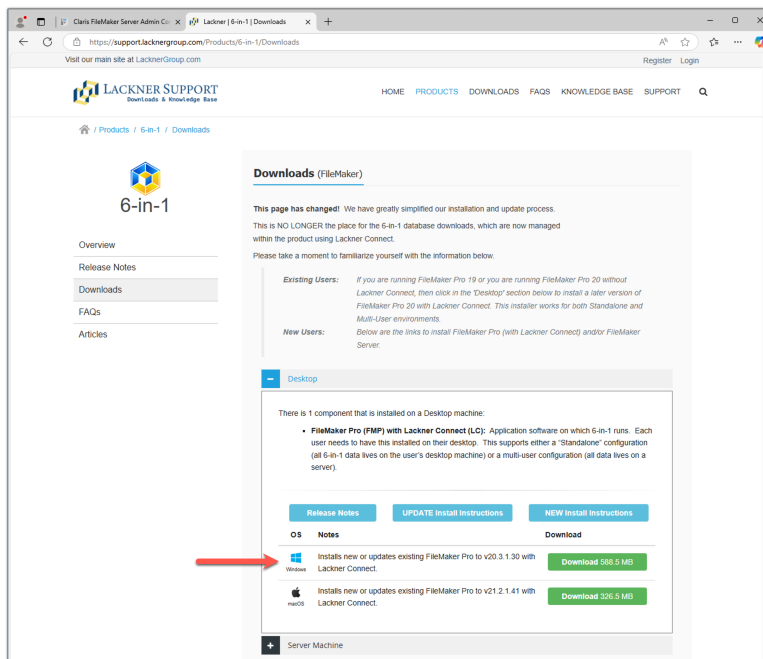
[Claris FileMaker Technical Specifications](#)

4) Updating if you already have Lackner Connect

If you already have FileMaker 20 (or later) installed with Lackner connect, **skip to Step 9.**

5) Download the latest installation package

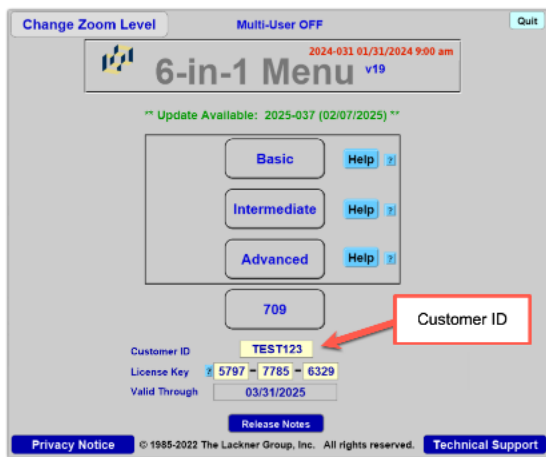
Before you start, let's make sure you're working from the latest version available on our downloads page: <https://support.lacknergroup.com/Products/6-in-1/Downloads>



6) PREP: Make note of your Customer ID

NOTE: If you have not updated 6-in-1 recently, you may need to re-enter your customer ID at the end of this process. Your Customer ID is a seven-character code (4 alpha followed by 3 numeric characters) and is available on your invoice or right inside 6-in-1.

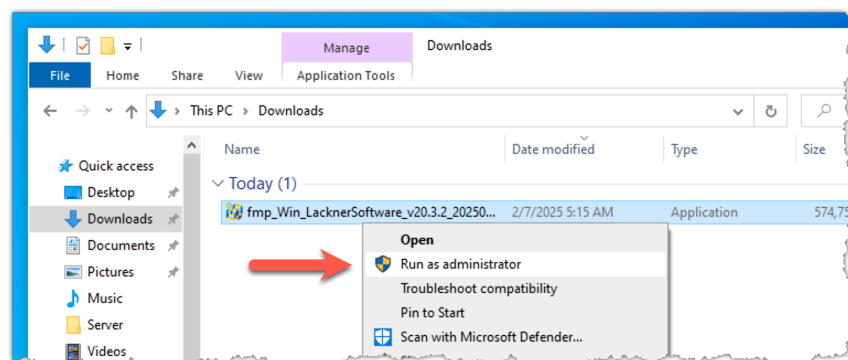
Inside 6-in-1, you can capture your Customer ID from the opening License screen or on the bottom right corner of the 6-in-1 “Hub & Spokes” Menu.



7) Run the installer “as administrator”

NOTE: Please close 6-in-1 and FileMaker Pro before proceeding.

- a. Locate the downloaded installer.
- b. **Right-click** on the installer and select **Run as administrator**.



Installation Instructions

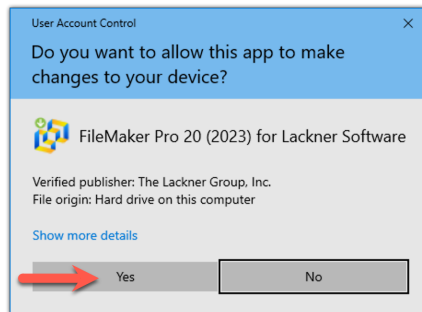
6-in-1 Estate Administration Software

FileMaker Platform – Windows 10/11 – **Standalone**

Version: 20.3.2.201 | 2025-050 | Launcher v2.2.0.1

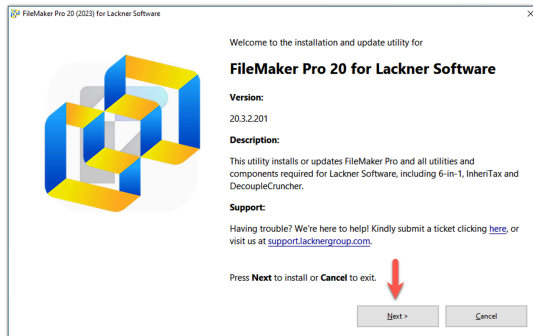
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- c. If prompted by UAC (User Account Control), please choose **Yes** to allow changes on your device.



8) Step through the installation wizard

- a. When the installer loads the welcome screen, click **Next**.



- b. You will next be prompted for a password. Please enter the password, **showtime**, and then press **Next**.





Installation Instructions

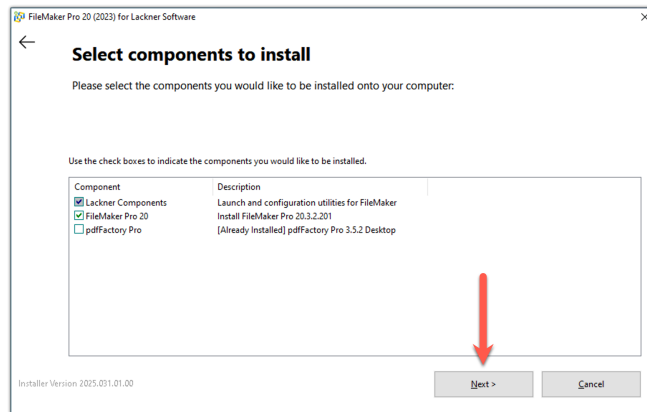
6-in-1 Estate Administration Software

FileMaker Platform – Windows 10/11 – **Standalone**

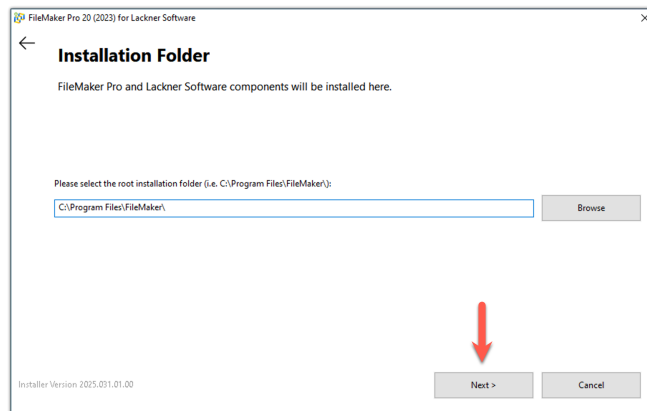
Version: 20.3.2.201 | 2025-050 | Launcher v2.2.0.1

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- c. Next, the installer will automatically select what it recommends. If you already have an earlier version of FileMaker, it will pre-select an UPDATE button rather than the INSTALL button seen in the screen shot below. If you already have FileMaker 20 but don't have Lackner Connect and other required components, only the 'Lackner Components' item will be checked. Finally, if you don't already have pdfFactory Pro installed, it will be automatically selected for you. To continue, press **Next**.



- d. You will then be asked if you would like to verify the installation location. We recommend you keep the default setting, then press **Next**.



Installation Instructions

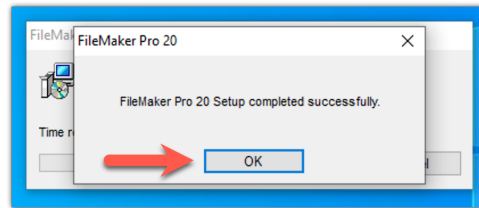
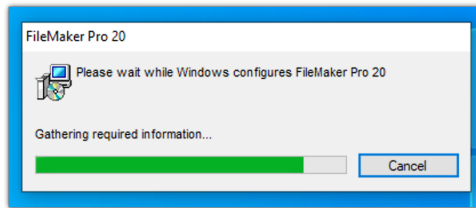
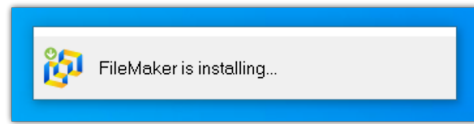
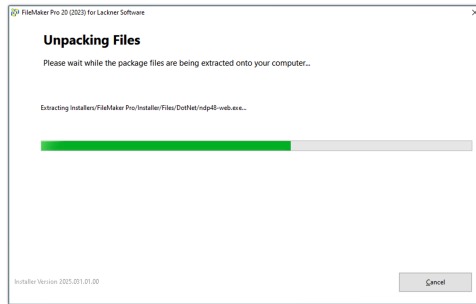
6-in-1 Estate Administration Software

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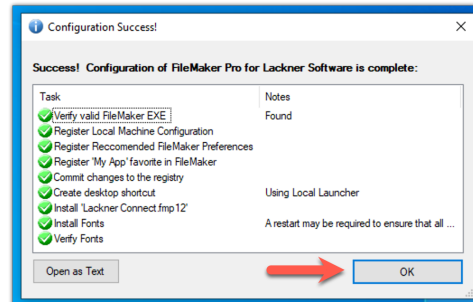
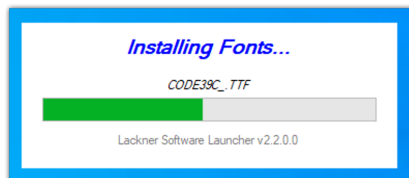
Version: 20.3.2.201 | 2025-050 | Launcher v2.2.0.1

Revised 2/21/2025

- e. From here, the installation will proceed. You'll see a progress bar, followed by an indication that FileMaker is installing. When prompted, press **OK** to continue the installation.



- f. Next, you'll see fonts installing, followed by a confirmation that configuration has taken place. Press **OK** to continue.





Installation Instructions

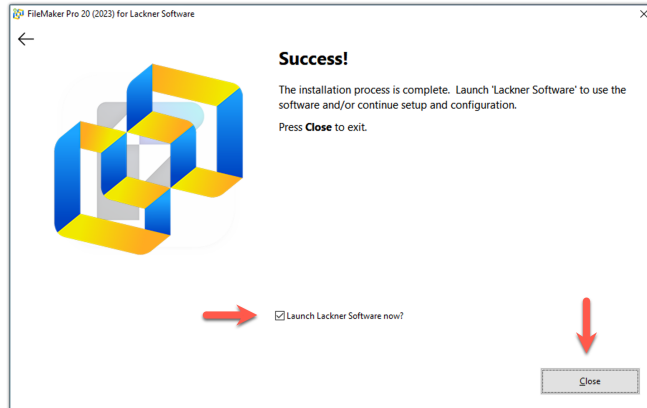
6-in-1 Estate Administration Software

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Version: 20.3.2.201 | 2025-050 | Launcher v2.2.0.1

Revised 2/21/2025

- g. Finally, please check to [Launch Lackner Software](#) and then click [Close](#) to close the installer and initiate FileMaker Pro 20 with Lackner Connect.



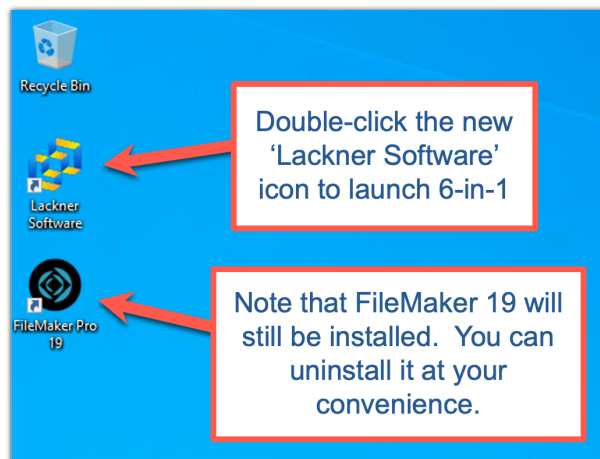
NOTE: When the option, “Launch Lackner Software now?” is checked (as the default), Lackner Connect (and eventually 6-in-1) will be launched immediately upon closing the installer. If you wish to initiate that process later, you can UNcheck the option and press [Close](#). The sequence described in the next step will automatically initiate the next time it is launched.

9) Launch FileMaker and Lackner Connect

Finally, launch Lackner Connect (which is automatically opened when FileMaker is opened). This will start the 6-in-1 update sequence (Step 10) in which data from up to 26 files will be imported into the new version of those files. During this process, your data will be backed up and installation of the new files will run to completion. Depending on the size of your databases, this process can take from 3 to 35 minutes or more.

NOTE: If you're continuing from the last step, Lackner Software Launcher will open FileMaker and Lackner Connect. You can skip the immediate next step.

- a. If you're picking up at this step, launch FileMaker Pro and Lackner Connect by double-clicking on the Lackner Software icon on your desktop.



- b. You'll see our progress bar.



Installation Instructions

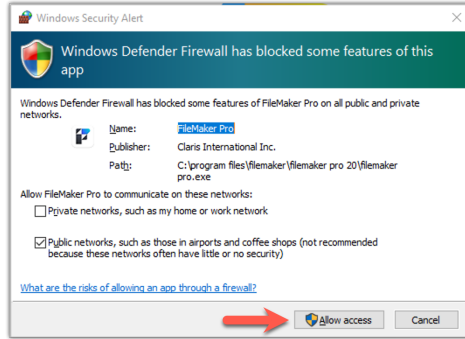
6-in-1 Estate Administration Software

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Version: 20.3.2.201 | 2025-050 | Launcher v2.2.0.1

Revised 2/21/2025

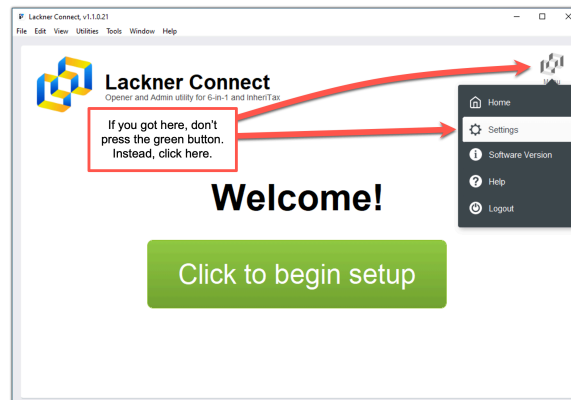
- c. You may be prompted by the Windows Defender Firewall the first time FileMaker 20 is launching. If so, please choose [Allow Access](#).



- d. Next, Lackner Connect will launch. If a newer version of Lackner Connect has been released on our servers since the version packaged in your installer was built, Lackner Connect will go through a short self-update sequence.
- e. Now, if your prior installation of 6-in-1 was configured correctly, the installation process you have just stepped through should have been able to gather information about your configuration, in order for Lackner Connect to work with in the next step.
- f. Next, 6-in-1 *should* auto-launch.

1. If it does, skip ahead to [Step 10](#) below.

2. If it does NOT, you'll likely see the welcome/setup screen shown below. DO NOT press the green 'Click to begin setup' button. Instead, click the [Menu](#) on the top-right, then select [Settings](#):



Installation Instructions

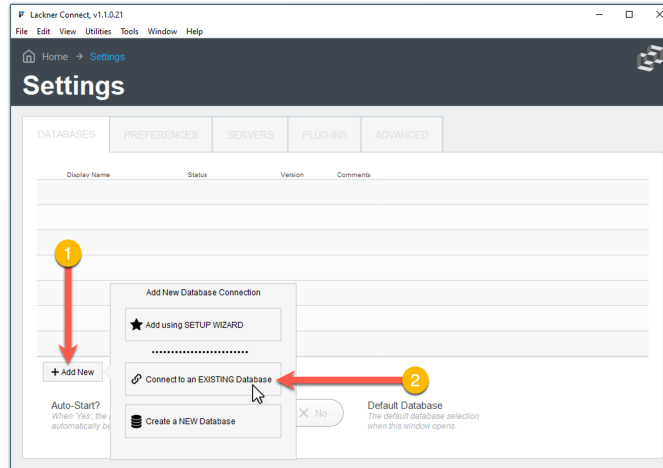
6-in-1 Estate Administration Software

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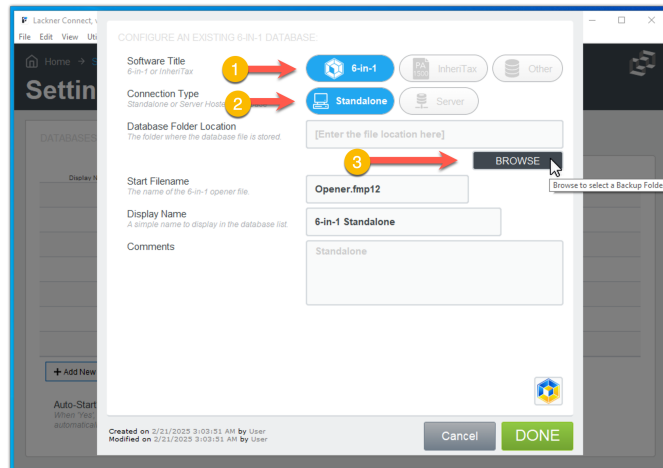
Version: 20.3.2.201 | 2025-050 | Launcher v2.2.0.1

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- From the Settings screen, click the **Add New** button, and then click **Connect to an EXISTING Database**:



- You'll be presented with a form which will help you set up your 6-in-1. Make sure that **Software Title** is set to **6-in-1**, and **Connection Type** is set to **Standalone**. Then, click on **Browse** to navigate to your 6-in-1 data folder.



Installation Instructions

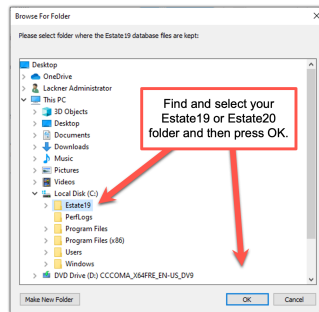
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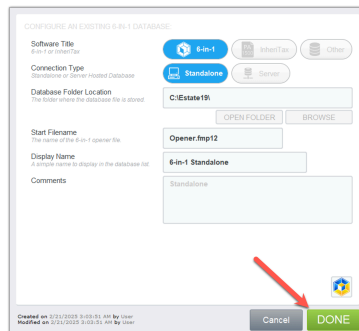
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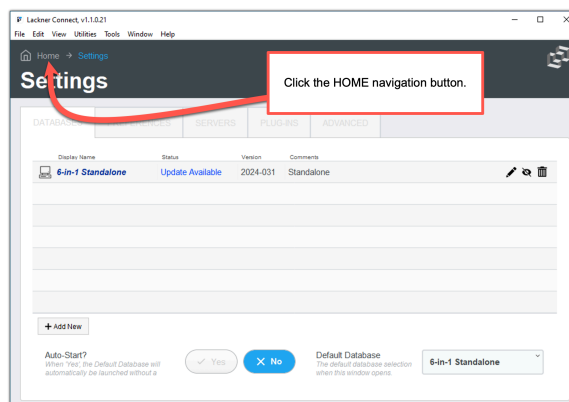
- After you press **Browse**, you'll need to identify your **Estate19** or **Estate20** folder. This is the folder that your 6-in-1 database lives in. It is typically installed on the root of your C drive at **C:\Estate19**, however some users have configured it in custom locations. Please select that folder and press **OK**.



- After selecting your Estate19/20 folder, press **DONE**.



- That will bring you back to the settings screen. From here, press the **Home** button to navigate back to the home screen of Lackner Connect.



Installation Instructions

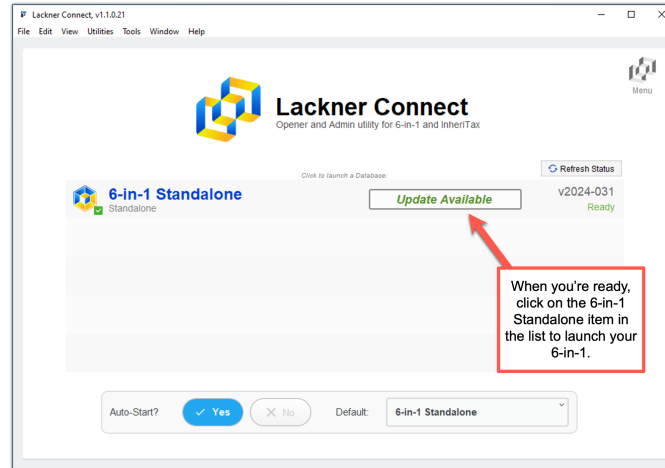
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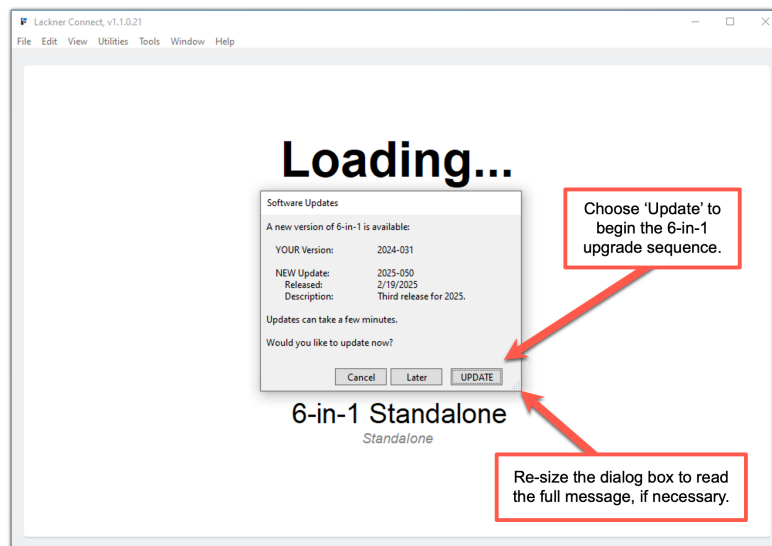
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8. Once you arrive at the Home screen, click on the **6-in-1 Standalone** entry in the list to launch your 6-in-1 database.



10) Launch FileMaker and Lackner Connect to initialize the 6-in-1 update sequence

- a. Now, since your current 6-in-1 database needs to be updated, Lackner Connect will prompt you with an option to update. Press **UPDATE** to continue.



Installation Instructions

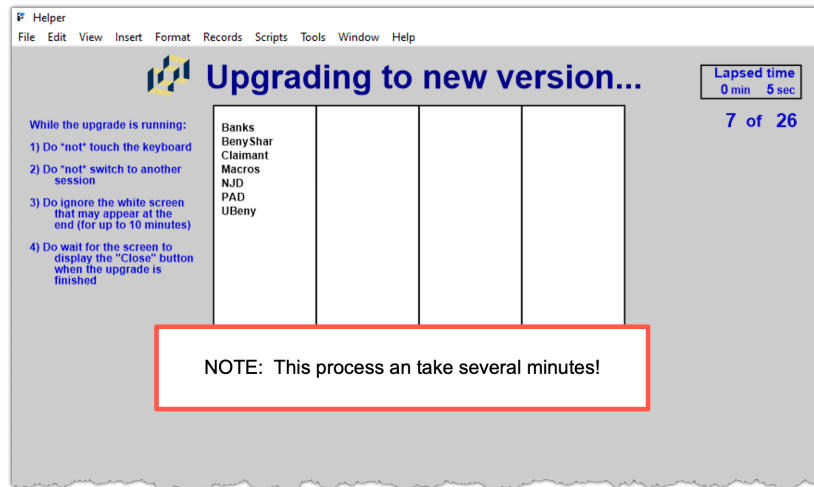
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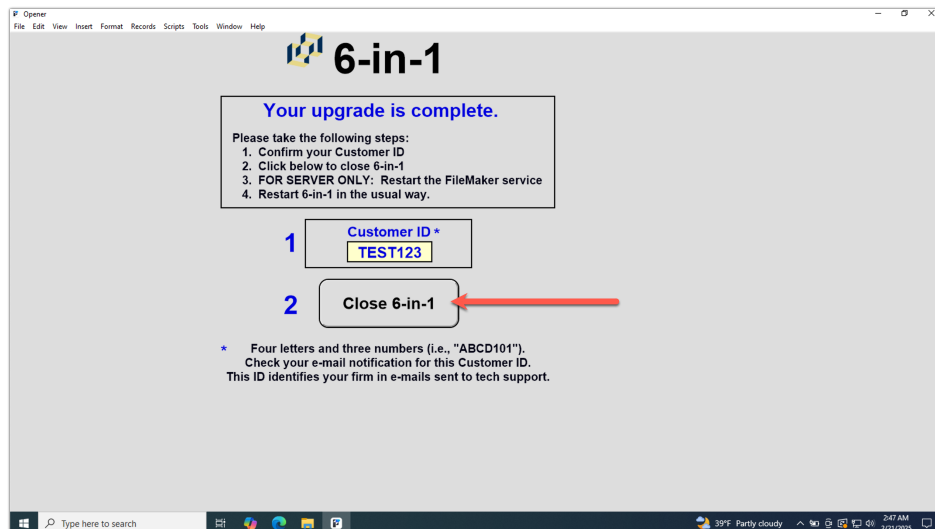
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- b. Next, you'll see a screen as shown below, which will look familiar to those of you who have updated 6-in-1 in the past. This process can take several minutes, so please do not touch your keyboard and do let it run. If the screen freezes and you do not see changes, or even looks blank, just leave it be – it will complete in as little as 3 minutes... or more than 30-35, depending on the size of your databases.



- c. Once the process finishes, you'll see a screen that looks like the following. Make sure that your Customer ID appears in the space provided, then click **Close 6-in-1**.





Installation Instructions

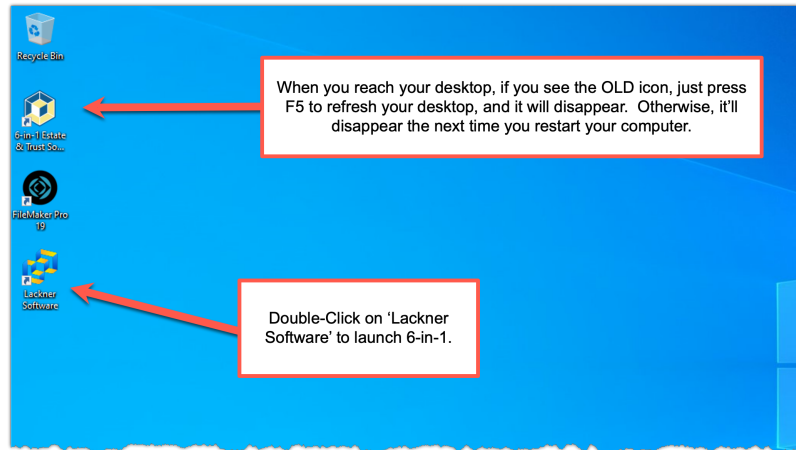
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- d. Finally... re-launch in the usual manner with the new icon.



- e. **Congratulations, you're done!**