

6-in-1 Estate Administration Software FileMaker Platform – Windows 10/11 – Standalone Version: 20.3.2.201 | 2025-050 | Launcher v2.2.0.1 Revised 2/21/2025

HOW TO: Update 6-in-1 Standalone Edition for Windows 10/11

The following offers step-by-step instructions for updating 6-in-1 Standalone Edition on Windows 10/11.

NOTES:

- This is for Standalone installations only. Multi-user / server client instructions are available here.
- You may need local Administrative privileges in order to complete this process; see details below.
- You should close all programs and save your work prior to proceeding.
- In some cases, especially with older machines and operating systems, you may be forced to restart your computer without warning.

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1) INTRO Part 1: Overview

Every year we release updates to 6-in-1 to support the latest tax forms, changes in tax law, and product enhancements. This article includes step-by-step instructions to install these updates for Standalone users of our product on Windows 10 or 11. Screen shots for these instructions are based on Windows 10 but can be easily adapted for users running Windows 11.

6-in-1 Standalone consists of three primary components:

- 1. <u>FileMaker Pro 20 (2023)</u>: This is the "engine" on which 6-in-1 runs and includes some plug-ins and other support files that we add to help 6-in-1 operate. Mac users: FieMaker Pro 21.
- 2. <u>Lackner Connect</u>: New for most users in 2025, this is a utility that manages your 6-in-1 database files (below). Most importantly to you, it introduces an auto-update mechanism to make keeping your 6-in-1 up to date easier than ever.
- 3. <u>6-in-1 Database Files</u>: These files hold your client data as well as all of 6-in-1's tax, accounting, and forms logic. They are the main component that needs to be updated annually, and sometimes several times within the course of a year.

This document assumes that you have already installed 6-in-1 on FileMaker 19 or later and are simply looking to update.



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2) INTRO Part 2: NEW in 2025 – Two parts to an update

There are now two aspects to a 6-in-1 update:

1. **FileMaker engine**: <u>Lackner Downloads</u> This updates you to FileMaker Pro 20 and includes the new Lackner Connect installation utility.

Password: showtime

2. **6-in-1 Updates**: With the above baseline of FileMaker Pro 20 and Lackner Connect in place, simply launch 6-in-1. Lackner Connect will guide you to click a few buttons to perform the update to 2025-050.

This document provides a step-by-step walk-thru for either scenario:

- 1. With Lackner Connect: This is short and sweet; you'll be able to skip to the last step of this document, Step 9.
- For older installations: Most of our current users will need the broader example which steps through updating from an older version of 6-in-1 running on FileMaker 19.5.4 to 6-in-1 v2025-050 (February 6, 2025) running on FileMaker 20.3.2. Please note that screen shots with version numbers may vary.

Frequently Asked Questions:

Q: What is Lackner Connect?

A: Lackner Connect is a new utility that helps manage your Lackner Software installations for both our 6-in-1 and InheriTax products and facilitates automatic updates.



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Q: How can I tell if I have Lackner Connect?

A: You can tell you have Lackner Connect installed if... Your Windows installation has a desktop icon that looks like the icon displayed on the left below, and/or... when you launch 6-in-1, you see a window that looks like the screen shot on the right:





This new installation method using Lackner Connect is designed for customers to engage in as much "self-help" as possible without the need to coordinate technical support (with us *or* your IT personnel). Directions for how this works are short and sweet and can be found in Step 9 at the end of this document. If you don't yet have Lackner Connect installed, continue reading from here for documentation that will walk you through that process.

Q: How can I tell if I have the older installation/version?

A: You can tell if you have an older installation if you don't see the examples of Lackner Connect above, and your desktop icons look like any of these:







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3) INTRO Part 3: System Requirements

If you have successfully installed FileMaker 19 (or later) with 6-in-1 Standalone on this machine, then we can assume that your machine will be adequate and will be unlikely to have any issues installing the update. If you need more information about the technical specifications of FileMaker 20 (2023) along with the details system requirements, please refer to Claris' documentation here:

Claris FileMaker Technical Specifications

4) Updating if you already have Lackner Connect

If you already have FileMaker 20 (or later) installed with Lackner connect, skip to Step 9.

5) Download the latest installation package

Before you start, let's make sure you're working from the latest version available on our downloads page: https://support.lacknergroup.com/Products/6-in-1/Downloads





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6) PREP: Make note of your Customer ID

NOTE: If you have not updated 6-in-1 recently, you may need to re-enter your customer ID at the end of this process. Your Customer ID is a seven-character code (4 alpha followed by 3 numeric characters) and is available on your invoice or right inside 6-in-1.

Inside 6-in-1, you can capture your Customer ID from the opening License screen or on the bottom right corner of the 6-in-1 "Hub & Spokes" Menu.



7) Run the installer "as administrator"

NOTE: Please close 6-in-1 and FileMaker Pro before proceeding.

- a. Locate the downloaded installer.
- b. Right-click on the installer and select Run as administrator.





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c. If prompted by UAC (User Account Control), please choose Yes to allow changes on your device.



8) Step through the installation wizard

a. When the installer loads the welcome screen, click Next.

Welcome to the installation and update utility for
FileMaker Pro 20 for Lackner Software
Version:
20.3.2.201
Description:
This utility installs or updates FileMaker Pro and all utilities and components required for Lackner Software, including 6-in-1, InheriTax and DecoupleCruncher.
Support:
Having trouble? We're here to help! Kindly submit a ticket clicking <u>here</u> , or visit us at <u>support.lacknergroup.com</u> .
Press Next to install or Cancel to exit.

b. You will next be prompted for a password. Please enter the password, showtime, and then press Next.

_		
Passwor	rd Protection	
The package i	is password protected. Please p	provide the correct password to continue or press Cancel to exit.
Please enter the pa	assword into the following field to cont	ntinue:
_		
		7
	showtime]
	showtime]
	showtime	
	showtime]



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c. Next, the installer will automatically select what it recommends. If you already have an earlier version of FileMaker, it will pre-select an UPDATE button rather than the INSTALL button seen in the screen shot below. If you already have FileMaker 20 but don't have Lackner Connect and other required components, only the 'Lackner Components' item will be checked. Finally, if you don't already have pdfFactory Pro installed, it will be automatically selected for you. To continue, press Next.

Please select the components you would like to be installed onto your computer: Use the check boxes to indicate the components you would like to be installed. Component Component Components Laucch and configuration utilities for FileMaker FileMaker Pre 20 FileMaker Pre 20.3.2.201 FileMaker Pre 2	Select compor	nents to install	
Use the check boxes to indicate the components you would like to be installed. Component Components Culcher Components Culcher Pro 20 Install FileMaker Pro 20.2.2.201 CulfFactory Pro Calready Installed] pdff actory Pro 2.5.2 Desktop	Please select the compon	ents you would like to be installed onto your comp	outer:
Ure the check boxes to indicate the components you would like to be installed. Component Description Image: Components Launch and configuration utilities for FileMaker Ø FileMaker Po 20 Install FileMaker Po 23.23.201 Jefferstory Pro [Already Installed] pdfFactory Pro 3.5.2 Desktop			
Component Description ■ Lachner Components Launch and configuration utilities for FileMaker ● FileMaker ho 20 Install FileMaker ho 20.3.2.201 □ pdffactory Pro (Alleady Installed pdffactory Pro 3.5.2 Desktop	Use the check boxes to indicate t	he components you would like to be installed.	
El Launch and configuration valifies for FileMaker Sriehfaker Pro 20 Install FileMaker Pro 20.32.201 pdffactory Pro I (Already Installed) pdfFactory Pro 3.5.2 Desktop	Component	Description	
E Herksker YPC 40 Install Herksker YPC 40.3.4.401 ☐ pdffactory PPO [Already Installed] pdffactory PPO 3.5.2 Desktop	Lackner Components	Launch and configuration utilities for FileMaker	
	FileMaker Pro 20	Install FileMaker Pro 20.3.2.201 [Already Installed] pdfFactory Pro 3.5.2 Desktop	
	1		
			1
L			

d. You will then be asked if you would like to verify the installation location. We recommend you keep the default setting, then press Next.

Installation Folder	
FileMaker Pro and Lackner Software components will be installed here.	
Please select the root installation folder (i.e. C:\Program Files\FileMaker\):	
C:\Program Files\FileMaker\	Browse
Ļ	



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e. From here, the installation will proceed. You'll see a progress bar, followed by an indication that FileMaker is installing. When prompted, press OK to continue the installation.

Ele FaleMaker Pro 20 (2023) for Lackner Software	
Unpacking Files	
Please wait while the package files are being extracted onto your computer	
Extracting Installers/FileMaker Pro/Installer/Files/DotNet/ndp48-web.exe	
	25 Elle Martine State Illing
Installer Version 2005.091.01.00	
FileMaker Pro 20	FileMaker Pro 20
Please wait while Windows configures FileMaker Pro 20	
	FileMaker Pro 20 Setup completed successfully
Gathering required information	Time r
Cancel	ОК

f. Next, you'll see fonts installing, followed by a confirmation that configuration has taken place. Press OK to continue.





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g. Finally, please check to Launch Lackner Software and then click Close to close the installer and initiate FileMaker Pro 20 with Lackner Connect.

🚱 FileMaker Pro 20 (2023) for Lackner Software		×
\leftarrow		
	Success!	
	The installation process is complete. Launch 'Lackner Software' to use the software and/or continue setup and configuration.	
	Press Close to exit.	
→	⊘Launch Lackner Software now?	

NOTE: When the option, "Launch Lackner Software now?" is checked (as the default), Lackner Connect (and eventually 6-in-1) will be launched immediately upon closing the installer. If you wish to initiate that process later, you can UNcheck the option and press Close. The sequence described in the next step will automatically initiate the next time it is launched.



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9) Launch FileMaker and Lackner Connect

Finally, launch Lackner Connect (which is automatically opened when FileMaker is opened). This will start the 6-in-1 update sequence (Step 10) in which data from up to 26 files will be imported into the new version of those files. During this process, your data will be backed up and installation of the new files will run to completion. Depending on the size of your databases, this process can take from 3 to 35 minutes or more.

NOTE: If you're continuing from the last step, Lackner Software Launcher will open FileMaker and Lackner Connect. You can skip the immediate next step.

a. If you're picking up at this step, launch FileMaker Pro and Lackner Connect by double-clicking on the Lackner Software icon on your desktop.



b. You'll see our progress bar.





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c. You may be prompted by the Windows Defender Firewall the first time FileMaker 20 is launching. If so, please choose Allow Access.

💣 Windows Secu	urity Alert		×
Windo app	ws Defend	ler Firewall has blocked some features of this	
Windows Defender networks.	Firewall has bl	ocked some features of FileMaker Pro on all public and private	
57	Name:	FileMaker Pro	
Ľ	Publisher:	Claris International Inc.	
	Pat <u>h</u> :	C:\program files\filemaker\filemaker pro 20\filemaker pro.exe	
Allow FileMaker Pro	to communicat	te on these networks:	
Private netw	orks, such as n	ny home or work network	
Public netwo because the	rks, such as th se networks of	ose in airports and coffee shops (not recommended ten have little or no security)	
What are the risks	of allowing an a	app through a firewall?	
		Cancel	

- d. Next, Lackner Connect will launch. If a newer version of Lackner Connect has been released on our servers since the version packaged in your installer was built, Lackner Connect will go through a short self-update sequence.
- e. Now, if your prior installation of 6-in-1 was configured correctly, the installation process you have just stepped through should have been able to gather information about your configuration, in order for Lackner Connect to work with in the next step.
- f. Next, 6-in-1 *should* auto-launch.
 - 1. If it does, skip ahead to Step 10 below.
 - If it does NOT, you'll likely see the welcome/setup screen shown below. DO NOT press the green 'Click to begin setup' button. Instead, click the Menu on the top-right, then select Settings:





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3. From the Settings screen, click the Add New button, and then click Connect to an EXISTING Database:

ettina	S					
DATABASES	PREFERENCES	SERVERS	PLUG-INS	ADVANCED]	
Display Name	Status	,	/ersion Comm	ents		
•						
9						
Ŷ	Add New Databas	se Connection				
1	Add New Databas	se Connection				
ļ	Add New Databas	se Connection				
+ Add New	Add New Databas	se Connection WIZARD WITING Database		2		

 You'll be presented with a form which will help you set up your 6-in-1. Make sure that Software Title is set to 6-in-1, and Connection Type is set to Standalone. Then, click on Browse to navigate to your 6-in-1 data folder.





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5. After you press Browse, you'll need to identify your Estate19 or Estate20 folder. This is the folder that your 6-in-1 database lives in. It is typically installed on the root of your C drive at C:\Estate19\, however some users have configured it in custom locations. Please select that folder and press OK.

Desktop		^
> 👛 OneDrive		
> 🤱 Lackner Administrator		
V 🛄 This PC	Find and sele	ect vour
> 🧊 3D Objects	Estate19 or E	state20
> Desktop	folder and then	
> Cocuments	loider and then	press OK.
> 🔶 Downloads		
> D Music		
> E Pictures		
> N Videos		
Cocal Disk (C)		
Deefl ees		
Pencoys		
> Program Files (v86)		
> Users		
Windows		V I
	VENTOR THE UK DWD	

6. After selecting your Estate19/20 folder, press DONE.

Software Title 6-In-1 or (nheri7ax	🚯 6-in-1 🔛 InheriTa	x) 🗐 Other
Connection Type Standalone or Server Hosted Database	Standalone	
Database Folder Location The folder where the database file is stored.	C:\Estate19\	
Start Filename The name of the 6-in-1 opener file.	Opener.fmp12	
Display Name A simple name to display in the database fist.	6-in-1 Standalone	
Comments	Standalone	
		L 🖪

7. That will bring you back to the settings screen. From here, press the Home button to navigate back to the home screen of Lackner Connect.

ettings		Click the HOME navi	gation button.	
ATABASES	ENCES SERVERS	PLUG-INS ADVANCED		
Display Name 6-in-1 Standalone	Status Vers Update Available 202	4-031 Standalone		/ Q [
+ Add New				



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8. Once you arrive at the Home screen, click on the 6-in-1 Standalone entry in the list to launch your 6-in-1 database.

Eackner Connect, v1.1.0.21		-	
File Edit View Utilities Tools Window Help			
പ്പ	Lackner Connect Opener and Admin utility for 6-in-1 and InheriTax		Menu
	Click to launch a Database:	O Refresh Status	
6-in-1 Standalone	Update Available	v2024-031 Ready	
	v s th	Vhen you're read click on the 6-in- Standalone item i e list to launch yc 6-in-1.	y, I n Dur
Auto-Start? Ves	X No Default: 6-in-1 Standalone	*	

10) Launch FileMaker and Lackner Connect to initialize the 6-in-1 update sequence

a. Now, since your current 6-in-1 database needs to be updated, Lackner Connect will prompt you with an option to update. Press UPDATE to continue.





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b. Next, you'll a screen as shown below, which will look familiar to those of you who have updated 6-in-1 in the past. This process can take several minutes, so please do not touch your keyboard and do let it run. If the screen freezes and you do not see changes, or even looks blank, just leave it be – it will complete in as little as 3 minutes... or more than 30-35, depending on the size of your databases.

File Edit View Insert Format	Records Scripts Tools Window Help	
n an	Upgrading to new version	a psed time min 5 sec
 While the upgrade is running: 1) Do 'not' touch the keyboard 2) Do 'not' switch to another session 3) Do ignore the while screen that may appear at the end (for up to 10 minutes) 4) Do wait for the screen to display the "Close" button when the upgrade is finished 	Banks BenryShar Claimant ND PAD UBeny	7 of 26
	NOTE: This process an take several minutes!	
		~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~

c. Once the process finishes, you'll see a screen that looks like the following. Make sure that your Customer ID appears in the space provided, then click Close 6-in-1.

₽ Opener File Edit View Insert Format Records Scripts Tools	wadw Hep 40 6-in-1	- 0 X
	Your upgrade is complete. Please take the following steps: 1. Confirm your Customer ID 2. Click below to close 6-in-1 3. FOR SERVER ONLY: Restart the FileMaker service 4. Restart 6-in-1 in the usual way.	
	1 Customer ID * TEST123 2 Close 6-in-1	
	<ul> <li>Four letters and three numbers (i.e., "ABCD101"). Check your e-mail notification for this Customer ID. This ID identifies your firm in e-mails sent to tech support.</li> </ul>	
・ ア Type here to search	H 🕢 🥐 📻 🕼	v ≹)39F Partlycloudy ∧ 160 ⊕ 65 ∰ ⊕ ( 2012M 20120000 □



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d. Finally... re-launch in the usual manner with the new icon.

Read the		
dan ti sant Si muti sant	When you reach your desktop, if you see the OLD icon, just press F5 to refresh your desktop, and it will disappear. Otherwise, it'll disappear the next time you restart your computer.	
Fildbacker Ho		
Ladinar Solivate	Double-Click on 'Lackner Software' to launch 6-in-1.	

e. Congratulations, you're done!